

Our control centre knows it even when a component is due for replacement by less performance. Because everything is multiple redundant and all components are hot pluggable service is very simple: just take out a malfunctioning component and put a new one on that location. Redundancy has also huge operational benefits. The service plans of SanIndus are concentrated on the time there is no component redundancy of one single component available: 4 hours, 8 hours, 12 hours, 16 hours, 24 hours, 36 hours or 48 hours, from 1 year till 5 years contract time and does also contain the (intelligent designed/controlled to guarantee continuously in function) roll-out of upgrades/patches of each component of the SanIndus technology and full warranty for each component for the contracted time.